



GETTING PRACTICAL WITH

# MEDICAL STAFF GOVERNANCE, CREDENTIALING AND PEER REVIEW

**HOLIDAY SEMINAR IN CHICAGO 2017**  
PRESENTED BY HALL RENDER'S MEDICAL STAFF SERVICES TEAM

**THURSDAY, DEC. 7 | 7:30 AM – 5:00 PM**  
**FRIDAY, DEC. 8 | 8:00 – 11:45 AM**

**SWISSÔTEL CHICAGO | 323 East Wacker Drive | Chicago, Illinois 60601**

The registration fee is **\$325 per attendee**. Materials, a continental breakfast and lunch will be provided on 12/7. Breakfast will be provided on 12/8.

TO REGISTER, PLEASE VISIT:  
[http://www.hallrender.com/  
medicalstaffseminar2017](http://www.hallrender.com/medicalstaffseminar2017)

Please contact Heather Goode at  
[hgoode@hallrender.com](mailto:hgoode@hallrender.com)  
with questions.

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[hallrender.com](http://hallrender.com)

As the nation's largest health care-focused law firm, Hall Render is committed to the legal needs of the health care industry. Hall Render's Medical Staff Services Team has assisted health systems, hospitals and physician groups across the country with countless medical staff and quality matters, ranging from routine credentialing issues and complex peer review litigation to medical staff modernization and peer review redesign. Using an interactive format, this year's seminar will explore the latest trends and national and state developments related to medical staff innovation and best practices, peer review privilege challenges, telemedicine and delegated credentialing, physician health matters, transparency in disclosures, health system and regionalized medicine and the impact of payment reform on credentialing. We will share our knowledge and experience concerning these topics and others. We will provide practical solutions related to medical staff governance, credentialing, privileging and quality improvement.

This interactive seminar is ideal for medical staff leaders, VPMA/CMOs, medical staff and peer review professionals, legal counsel, risk directors or other credentialing and peer review stakeholders.

At the conclusion of this program, participants should be able to:

- Discuss and review the importance and legal implications of good faith, unbiased credentialing, privileging and peer review activities to improve patient and system outcomes;
- Integrate practical solutions and provisions into their organizations' policies and governance documents to assist with overall organizational quality improvement and to address organizational inefficiencies and redundancies that fail to contribute to patient care and quality improvement activities; and
- Incorporate these solutions and guidelines into clinical practice to improve patient and system outcomes.

*This seminar has been approved for CME (for physicians) and NAMSS CE accreditation (see page 3). Accreditation for continuing legal education (CLE) credit is pending.*



# SEMINAR AGENDA

## THURSDAY, DECEMBER 7

### BRIAN BETNER

Brian's practice is devoted exclusively to health care matters and providing counsel to hospitals, medical staffs and physician groups with an emphasis on medical staff, clinical integration and compliance issues. Brian deals with all types of medical staff matters, including bylaws, medical staff governance and modernization, quality of care issues, corrective action, peer review hearings, disruptive and impaired physicians and related credentialing issues. He regularly speaks on these issues across the country for various national organizations.

### CHRIS EADES

Chris devotes his practice to medical staff governance, credentialing and peer review. As part of his practice, Chris regularly counsels clients on matters involving medical staff bylaws, accreditation standards, FPPE/OPPE, medical staff corrective action, disruptive conduct, scope of practice, peer review confidentiality and National Practitioner Data Bank reporting. Chris also regularly represents health care clients in the context of medical staff fair hearings, claims of negligent credentialing and health-related litigation.

### JIM HOGAN

Jim practices in the areas of medical staff and physician relations, hospital and physician joint ventures, physician contracting and hospital risk management. He regularly advises hospital and health system leadership, boards and medical staffs on health care issues. Jim deals with all types of medical staff matters, including bylaws, staff governance, quality of care issues, peer review hearings, disruptive and impaired physicians and credentialing issues.

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|--------------------|---|
| 7:30 – 8:15 AM     | Registration/Breakfast  |
| 8:15 – 8:30 AM     | Welcome and Overview of Objectives  |
| 8:30 – 9:30 AM     | <b>Year in Review</b> – In the past year, health care has seen a great deal of change and is still evolving. From Affordable Care Act implementation woes and regulatory developments to legal challenges related to peer review confidentiality and provider liability, this discussion will focus on what informed leaders should know about recent changes and developments affecting medical staffs and credentialing and quality-related activities. |
| 9:30 – 10:30 AM    | <b>Credentialing and Privileging Essentials: Solutions to This Year's 5 Most Common Challenges</b> – Pulling from our experience across the country this past year, this discussion will explore the 5 most common credentialing and privileging scenarios that medical staffs have been confronting.   |
| 10:30 – 10:45 AM   | Break   |
| 10:45 – 11:45 AM   | <b>Addressing Quality Concerns: What Not to Do</b> – From the intake of complaints and conducting preliminary reviews and investigations to taking corrective action, learn about practical approaches and best practices while avoiding critical mistakes.   |
| 11:45 AM – 1:00 PM | Lunch (Provided by Hall Render)   |
| 1:00 – 1:45 PM     | <b>Delegated Credentialing: Getting It Right</b> – Hospitals are increasingly engaging in delegated credentialing in the context of both telemedicine service agreements and managed care. This discussion will bring clarity to common missteps in both arenas and will include recommendations for best practices, privileging and quality improvement activities.  |
| 1:45 – 2:30 PM     | <b>The What, When and How of Reporting and Disclosing</b> – In this age of transparency, many organizations and leaders continue to struggle with the broad range of reporting and disclosing issues related to the National Practitioner Data Bank, licensing board and third party references and questionnaires. This presentation will remove the ambiguity around your reporting and disclosure challenges.  |
| 2:30 – 2:45 PM     | Break   |
| 2:45 – 3:45 PM     | <b>Prioritizing Physician Health</b> – Interest in physician health and wellness seems to be at an all-time high. This discussion will tackle and apply practical solutions to matters involving aging physicians, impairment and behavior.   |
| 3:45 – 4:45 PM     | <b>Lifting All Boats: Credentialing, Quality and Reimbursement</b> – As value-based reimbursement expands in health care, participate in a discussion that will outline various alignment strategies that rely on credentialing, privileging and quality to elevate both organizational and individual provider performance.  |
| 4:45 – 5:00 PM     | <b>Wrap-Up/Questions</b>  |
| 5:30 – 7:30 PM     | Cocktail Reception  |





# SEMINAR AGENDA

## FRIDAY, DECEMBER 8

8:00 – 8:30 AM	Breakfast
8:30 – 9:30 AM	<b>Understanding a Health System's and Regionalized Medicine Approach</b> – Health care is increasingly being seen through a health system or regionalized lens as organizations seek comprehensive, efficient solutions for achieving uniform standards of quality and delivery. This presentation will explore the broad array of credentialing and quality activities integrated with health system and regional operations.
9:30 – 10:15 AM	<b>Practice Makes Perfect</b> – Always an attendee favorite, experience and participate in mock scenarios that involve interviews, investigations and hearings among other situations (interactive format).
10:15 – 10:30 AM	Break
10:30 – 11:30 AM	<b>Getting Practical</b> – This interactive and open session will draw from attendee experience to address your most challenging scenarios (interactive format).
11:30 – 11:45 AM	<b>Summary</b>
11:45 AM	Adjourn

## HOTEL INFORMATION

### SWISSÔTEL CHICAGO

323 East Wacker Drive | Chicago, Illinois 60601  
[www.swissotel.com/hotels/chicago/](http://www.swissotel.com/hotels/chicago/)

Classic Room: \$189.00

Reservations Link: [Click Here](#)

Deadline for Rate: November 29

## ACCREDITATION

### CME Accreditation

#### Accreditation Statement

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of Indiana University School of Medicine and Hall, Render, Killian, Heath & Lyman, P.C. The Indiana University School of Medicine is accredited by the ACCME to provide continuing medical education for physicians.

#### Designation Statement

Indiana University School of Medicine designates this live activity for a maximum of 9.75 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

In accordance with the Accreditation Council for Continuing Medical Education (ACCME) Standards for Commercial Support, educational programs sponsored by the Indiana University School of Medicine must demonstrate balance, independence, objectivity, and scientific rigor.

### NAMSS CE Accreditation

This program has been approved by the National Association Medical Staff Services for up to 9.5 continuing education credit(s).